



Brenda Ghramm

January 26 · 🌐



Lack of snow removal-

My opinion is we are paying HOA fees to cover this service. The fee is in place regardless of the weather. When the service is needed (a few times a year) you expect service. I need to leave for work at 6 a.m. tomorrow morning and there has been no snow removal service at my home. My health issues do not allow me to shovel nor will I since I'm paying for the service. This is unsatisfactory!



Dawn Dick

Hey I'm one of the that are pissed my husband has an appointment to we spent 2 1/2 hours today trying to clear our driveway if they can't handle what they promised this community maybe we need to find another company. end of rant. Thank you



Jade N. Conner · [Follow](#)

Isn't this costing the community around \$100k per year? I'm on the end that hasn't been touched and won't be until when?

This is NOT \$100k worth of snow removal if it can't even be removed in a timely manner in a senior community.

We could have given some local company full of young men/kids \$5k and they'd have had it done the night it stopped snowing.

This is unacceptable for those of us still sitting here with not a spot touched and the inability to shovel ourselves. (Which no one should HAVE to do given that this has been paid for already.)



Lora Campbell

I told Keith they were not going to get to us today since we are on the end and of course they did not. Does anyone know how far down they got? I think these companies take on contracts that they know they cannot fulfill because they get paid no matter what.



Don Phillips

My main gripe is the company spent more time on sidewalks today then digging people out of their homes. I have a serious illness. I'm handicap and can't shovel snow anymore. If I had issues and had to call 911 the ambulance crew could not even get to my front door because of a big snow drift. I understand the cold as a factor. In my opinion Rupert doesn't even have a decent plan. Thank God we didn't get the amount of snow was predicted. The landscaper failed the residents on this snow removal.



Michael L. Wilson

If not for the numerous complaints being posted or contacts made with the management company, the condo area would probably still remain unplowed today. The only unsatisfactory response we have been given by Coventry is they don't know why the Condos were being overlooked for service but they will look into it. A simple phone call to the contractor should have been sufficient to establish the reasons for the oversight. Without a proper explanation we can only speculate as to incompetence somewhere.



Eliz Ho

It has been my understanding that these HOA pages were unofficial to allow communication among residents/owners sharing positive messages, areas of question or concern or sometimes dissatisfaction. Everyone is entitled to their opinion. For those who must get out for work, medical treatments or other responsibilities- snow removal is a constant concern and worry. While the current HOA management and board did not state snow removal was our big ticket amenity - that is exactly what was "sold" to all of us. I initially viewed the models in 2023 and that was the sales pitch even back then. Having worked in Winchester for 40 years in healthcare, I babysat my driveway and often part of the street so I could get to work and not have to sleep at the hospital. I was grateful to think I would no longer have to manage snow. It's helpful to look at things from each others perspective and not just assume the worst if one doesn't agree with another. Thanks



Mary Ann Gleza Shuster

This is what we are going through to get to our cars. 4 days after the storm . We are in our 80's & not physically able to shovel. Sure not what we expected.





Jeanette Robertson

All-star contributor · January 26 · 🌍



We are not happy about the lack of snow clearing but one thing we can all do for each other is to at least clear the fire hydrants, PLEASE.



Michael L. Wilson

January 25 · 🌍



Concerning the HOA Snow Removal process (or LACK THEREOF). There is no reason we do not receive the services we are paying for in a timely manner. Snow removal tomorrow or the next day is going to be done very poorly due to the freezing of the snow and low temperatures for the week. Recommend that residents write to the HOA on the WL Landing HOA website. You do not need to log on to your account. Just complete the contact form. Please address your concern for lack of Snow Removal service, the hardship this lack of service causes to you personally, and lack of information on the HOA Website as to status or estimated time. I believe that is totally unacceptable and either a new snow removal contractor needs to be hired or a new management company needs to be considered by the entire community. You can send your thoughts and comments using this link to the CONTACT FORM:

ENGAGE.GOENUMERATE.COM

engage.goenumerate.com

